AT&T Fleet Management Platform Update Release Note

What's New in AT&T Fleet Management platform – Version 6.0 Release

Published April 2022

Release naming convention: We have changed our software version naming convention from "YY+release number" (e.g. 2104) to X.X (e.g. 6.0.0). Instead of 5.7.2104, the notation of this version is 6.0.0. The release that follows will be 7.0.0, and so on.

3G Sunset

Urgent action required

Major wireless network carriers in the U.S. are in the process of phasing out their 3G networks. Commonly referred to as the 3G sunset, this is the period when wireless carriers shut off their 3G services to make room for new technology. When this occurs, devices that are not compatible with 4G (LTE) or higher, may no longer receive cellular service. Depending on your region or your carrier, some 3G devices may fall back to 2G.
To make sure that you and your customers are aware that there are devices in your databases that will be affected by the sunset, an **urgent** reminder will display directly in your database, starting in 2022. Only Administrators will see these messages.

✳ **NOTE**: The 3G sunset reminder will display in versions 2103, 2104 and the current release, 6.0.0.
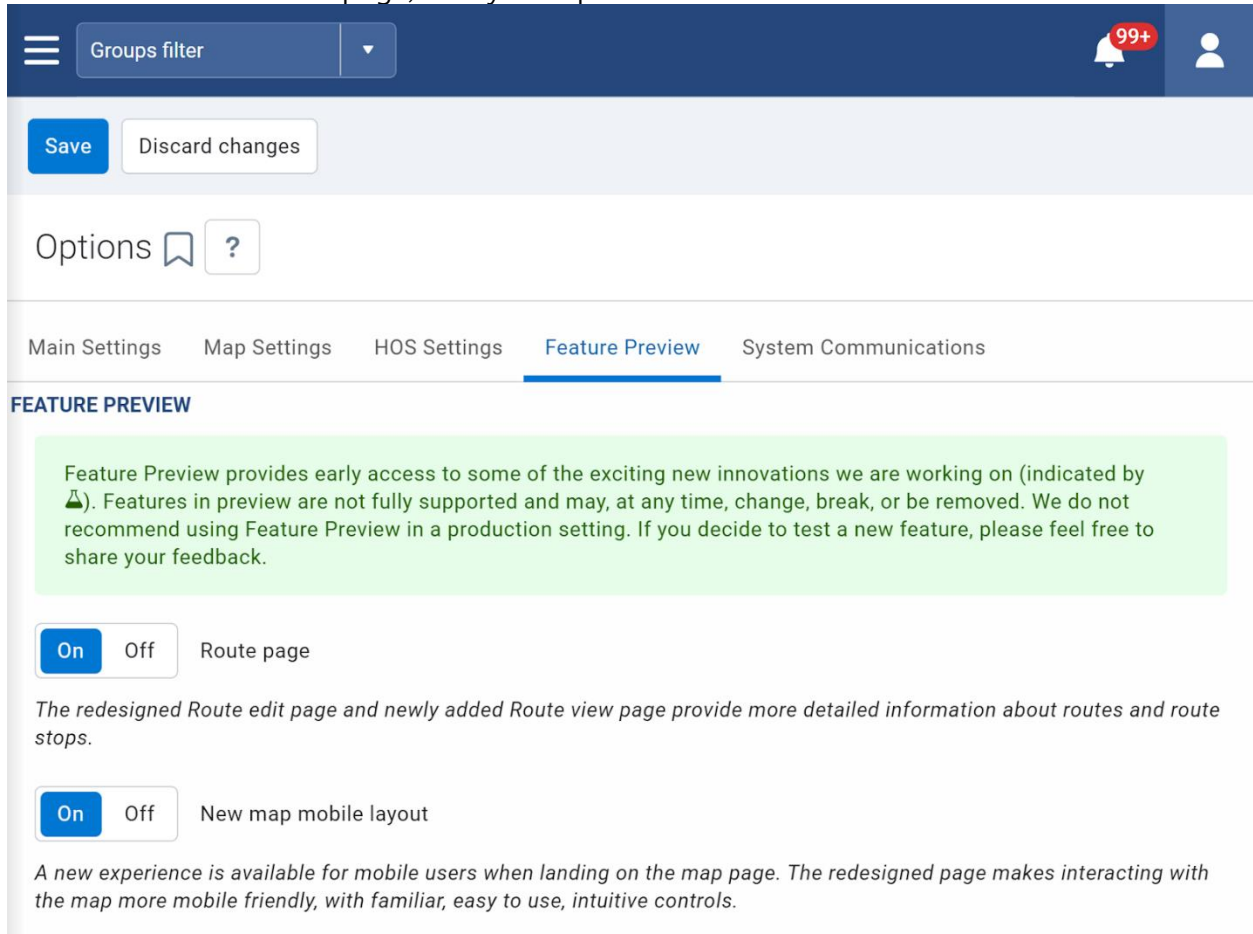
Users

A new way to use Feature Preview

Feature Preview provides early insight into upcoming releases, as well as the opportunity to help shape the products that work for you. Choose which features to preview with easy-to-use toggles that turn features on and off as you explore them. You can preview all features, or just the ones that make sense for your fleet. You can now find Feature Preview under its own tab on the User Edit page, or in your Options window.

Routing

Redesigned Route Edit page (Feature Preview)

We continue our work to provide meaningful design and improved usability for fleets of all sizes. For this release, we have updated the Route Edit and new Route View pages with interactive, side-by-side views of the Map, and related activity.

Key updates include:
- Ability to add notes to each route stop.

- Progressive route status including Scheduled, Missed, Completed.

- Improved design with added colors for better contrast between stops.

Predictive text for addresses and waypoints (Feature Preview)

For faster searches, we added predictive text capability to the **Search** field. Users can now enter a partial address or waypoint, then choose from three suggestions based on current proximity on the Map.

Route name in vehicle balloon (Feature Preview)

The name of the route assigned to a vehicle is now visible in the vehicle balloon on the Map.

Rules

New conditions for Accelerometer rules

To better report accelerometer-based events such as harsh braking, harsh cornering, and hard acceleration, we have added **Ignition ON** and **Speed greater than zero** conditions to the rules. Users with harsh braking, harsh cornering, and hard acceleration rules enabled will notice improvements after upgrading to the 6.0.0 release. However, historical data will not change unless reprocessed to re-calculate the events.

✻ **NOTE**: The new conditions apply to default harsh braking, harsh cornering, and hard acceleration rules only. They do not apply to custom rules. We do, however, suggest that users with custom rules add ignition and speed to their conditions.

More flexibility for Exception Events (Feature Preview)

For additional context, users can now add comments, links and attachments to the **Exceptions Events** page.

63
31
-1

▶ 00:00 / 187:21:57

Google Map Data 2 m Terms of Use Report a map error

EVENT DETAILS

Exception:	Backing Up When Leaving
Vehicle:	Dispatch 123
Driver:	stevehansen
Contact:	Not available
Date:	11/07/21
Time:	12:56:41 pm
Location:	123 Fake St, Oakville, ON L7S3P5
Duration:	00:05.183

RELATED DOCUMENTS

Attach any event related images, videos or documents.

⬆ Drop your file here or select to browse your computer

RELATED LINKS

Any event related external links outside of the system.

🔗 Fill out coaching report

COMMENTS

Ⓥ John Smith – 11/15/21 11:56:10 pm

Steve, we've discussed this before. Please do not back up when leaving.

Ⓥ Vikram Sridhar – 11/15/21 11:56:53 pm

Fill out coaching report

In scenarios where discretion is required, supervisors can dismiss exceptions that are outside the driver's control, such as harsh braking events caused by defensive driving maneuvers (for example, a vehicle cut off by another driver on the road).

✱ **NOTE**: To prevent dismissed events from impacting driver scorecards, the option to hide them in reports will be available in an upcoming release.
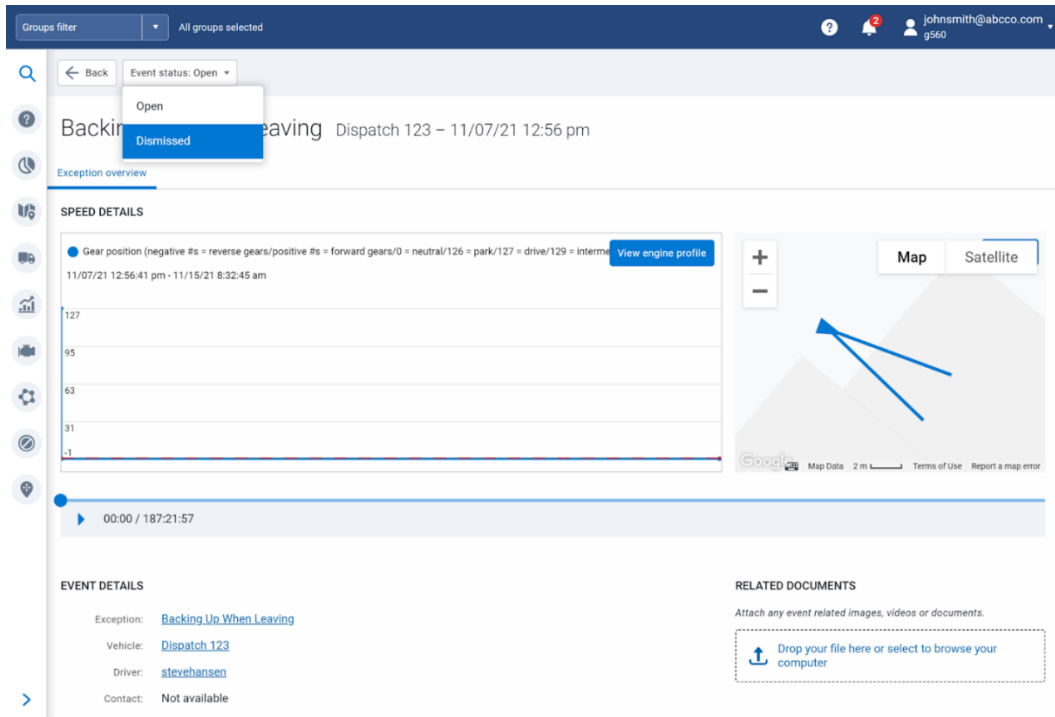
Mobile App

New Bookmarks menu

We have added a new, conveniently-located **Bookmarks** menu at the bottom of the screen. The Bookmarks menu displays four features, starting with the Map, Trips History, Assets, and Dashboard — but can be customized by bookmarking other must-have features, such as Zones & Messages. In case they are all your favorites, the main menu is still available through the hamburger icon.
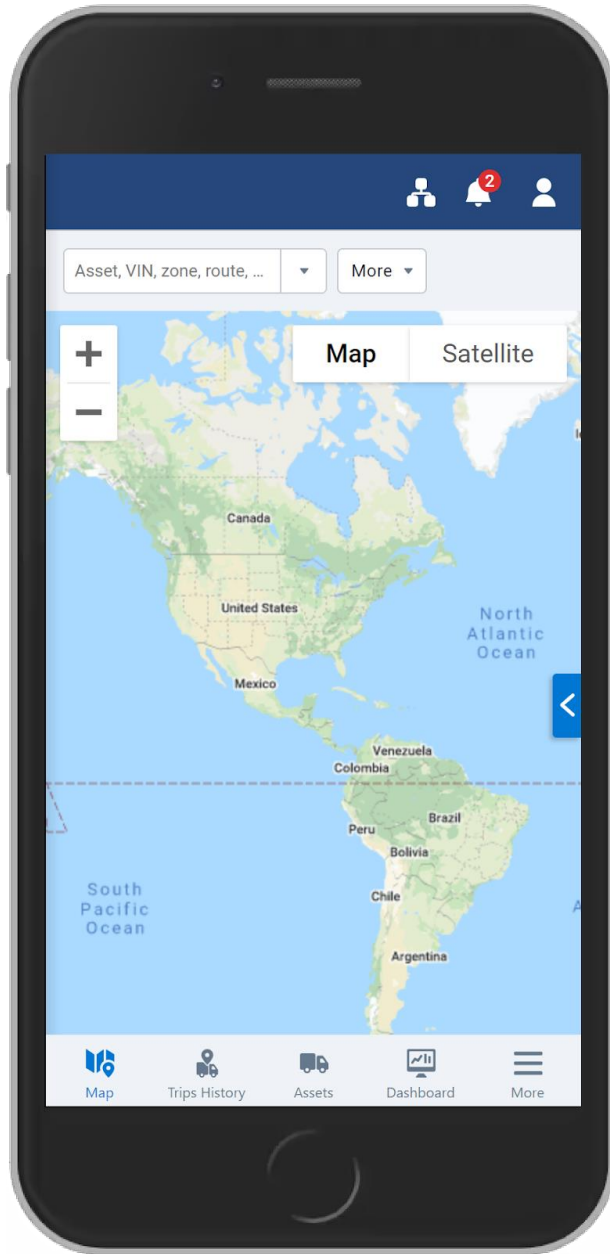
New mobile Map layout (Feature Preview)

We redesigned the mobile **Map** to place our top features into a compact navigation drawer that only displays content when accessed by users. Using the drawer tool, users can open and close select features from Assets or Add-ins, while maintaining visibility of the Map. Trips are also accessible from the drawer, and can be traced with your finger to display speed and other information along the way. We have also created space by hovering the address bar over the Map along with the **Options** menu, which can now be opened in full screen.

✔ **FEEDBACK REQUESTED**: Please share your feedback to mygproduct@geotab.com, and let us know how we're doing. We're excited about these improvements, and we hope you are too.

Live Map
Trips History
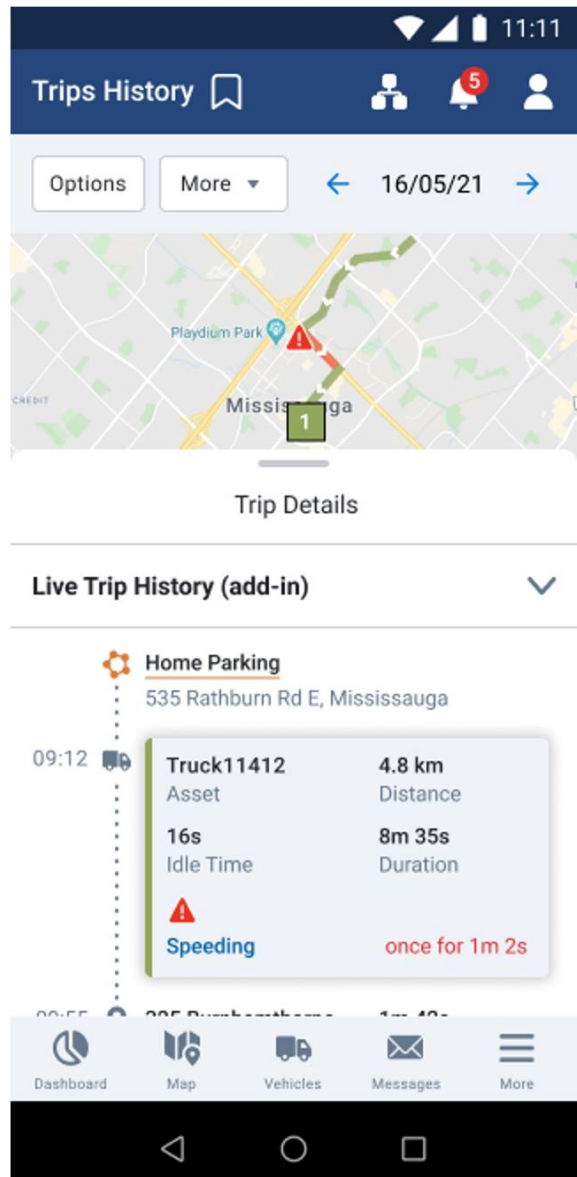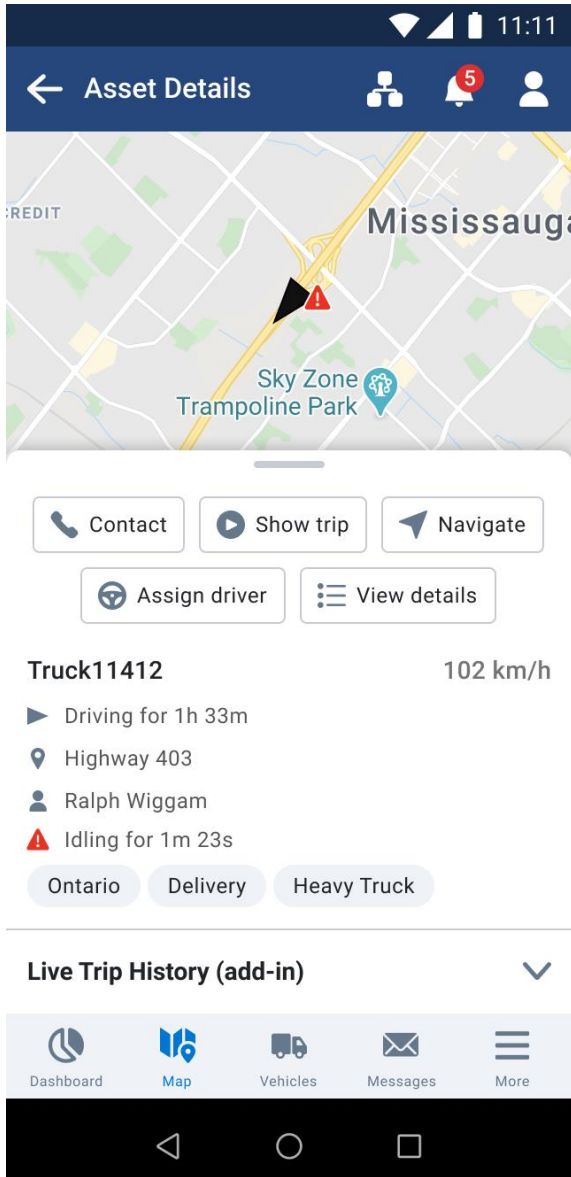
Map

New Map menu

For better navigation between pages, **Trips History** and **Route Completion** are now submenus under the main **Map** menu.
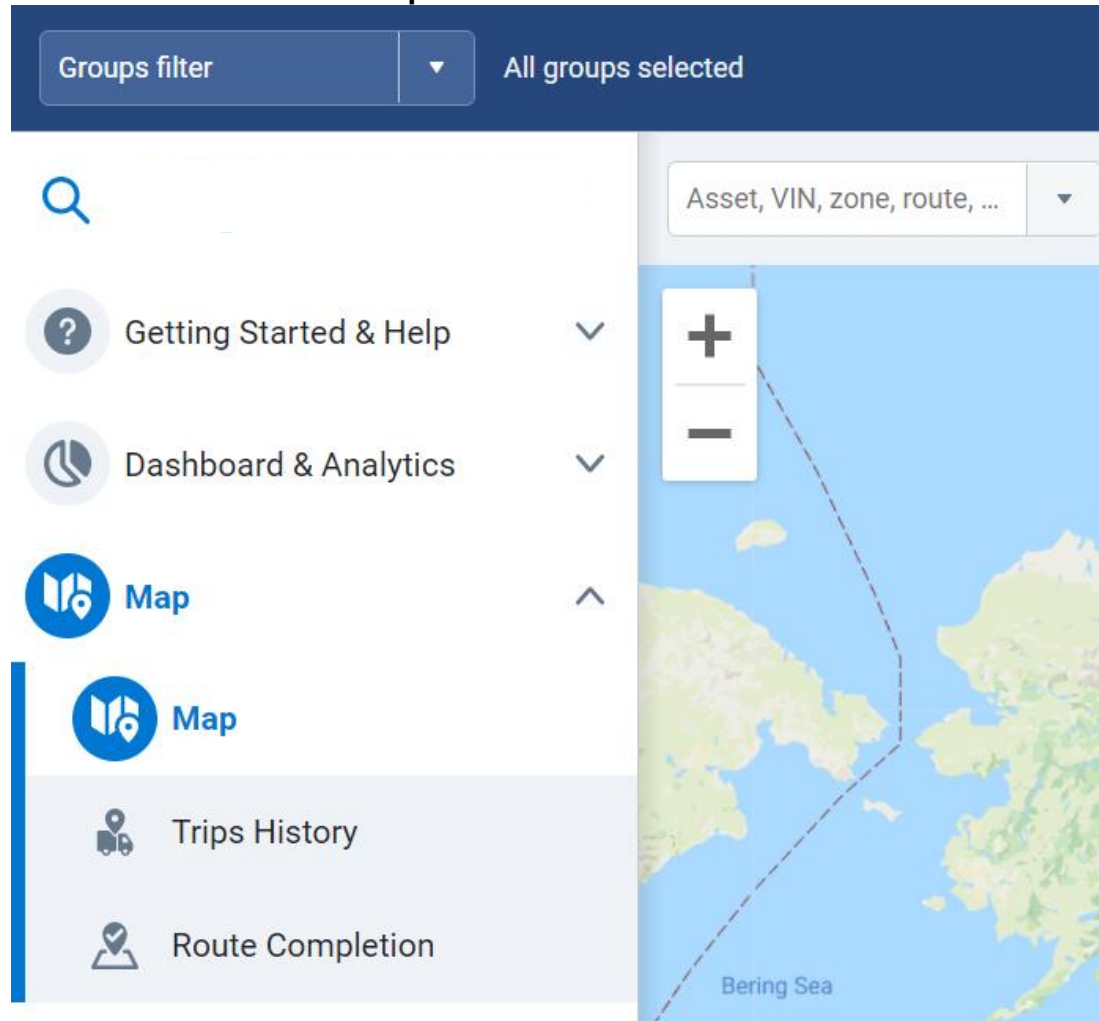
Dashboard & Analytics

Active insights now out of Feature Preview

In our 2103 release, we introduced **Active Insights** in Feature Preview. We are excited to announce that Active Insights is out of Feature Preview, and now available to all by default. Thank you to all users who provided valuable feedback. We work hard to create simple and effective solutions, and your participation is an essential part of that process.

For fleet managers with limited resources, Active Insights provides clear and compelling insights into your business by using data analysis and AI models. Active Insights helps turn your data into measurable cost savings, with recommendations on what you can do to optimize your fleet. Visit the **Active Insights** page to begin your data story today!
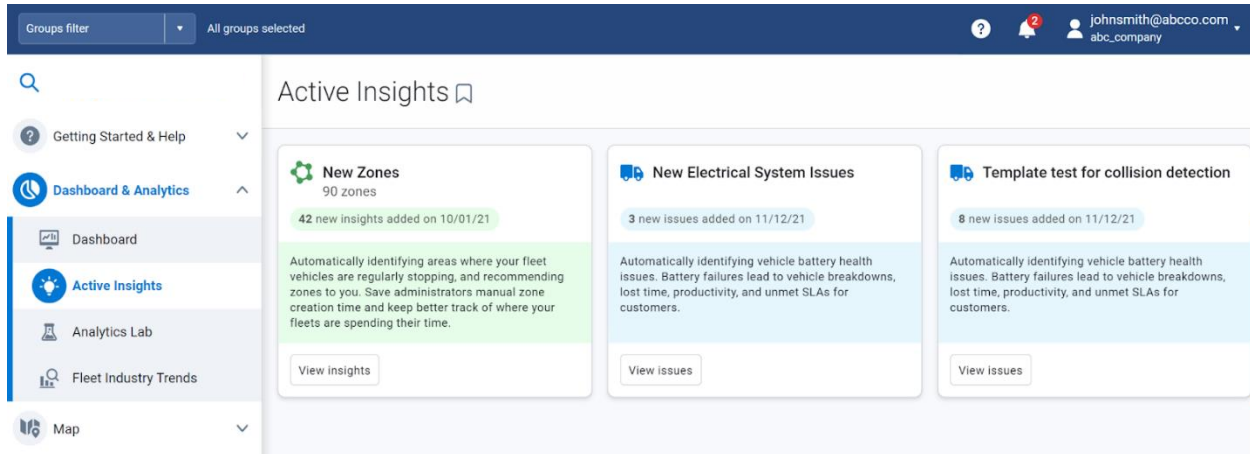
Reports

Updated Debug Log Report

We have removed the DebugLocation column from the built-in Debug Log Report. This column displayed the address of individual records. Users with customized Debug Log Reports are not affected by this change.

Engine & Maintenance

New Asset Monitoring page for asset tracker live data (Feature Preview)

For better asset tracking, we moved asset sensors from **Advanced** options on the Map page, to a dedicated page of its own under **Engine & Maintenance**. Live sensor data now displays in a table view with configurable columns that populate the nearby Map for side-by-side analysis. Options to view the **Asset Monitoring** page as a full-screen table, a full-screen map, or a split screen with both, are also available. We will continue our redesign in subsequent phases, with a focus on improved data display for any sensor that has been mapped in AT&T Fleet Management.
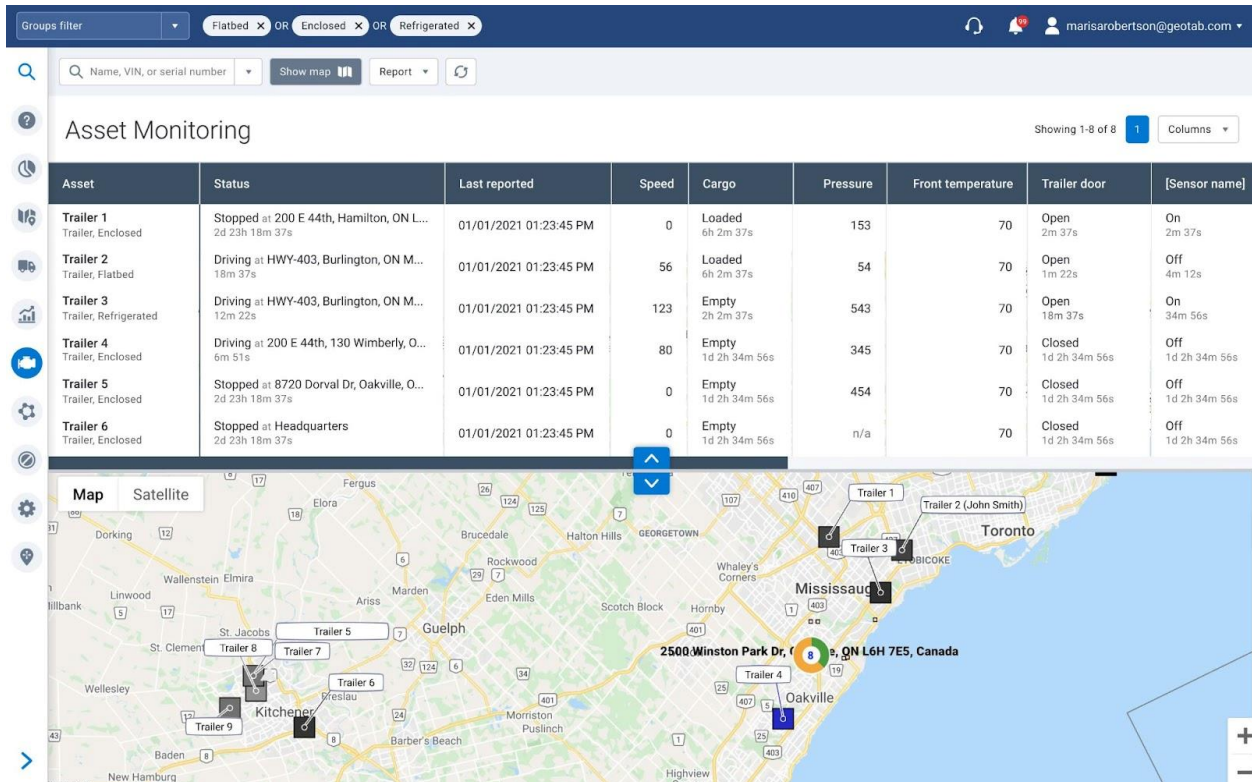
New Publish to groups feature for Maintenance Reminders

For better visibility into **Maintenance Reminders**, members of a parent group can now publish their reminders to members of a subgroup. Members of the subgroup can then edit the reminder to add assets or modify rule conditions, based on what's best for their operations. If the subgroup also has subgroups, they too can view the published reminder, but cannot modify it (including those with **Additionally allow reporting by** enabled). Only the subgroup, with whom the reminder is shared, can modify it. If the parent group is a company group, the same applies. All subgroups under the company group can view the reminder, but only the subgroup, with whom the reminder is shared, can modify it.

The **Publish to groups** feature is highly flexible, and useful for companies who want to promote transparency, and share data with all users without having to provide access to modify it.

✻ **NOTE**: When modifying published maintenance reminders, assets must be added one at a time. Since asset types can vary, maintenance schedules can also vary, and may require review by a field supervisor.

Groups filter ▼   All groups selected

Save   Cancel

Maintenance Reminder Edit 🔖   Show help

1. Conditions   2. Add Assets   3. Notifications

Reminder name: Oil Change Reminder

Maintenance type: Oil change ▼   ✚ Add new maintenance type

Reminder repeats: Yes   No

Reminder frequency:

Every: 6   Months   Days

Or every: 8000   mi

Or every: 500   Engine hours

Publish to groups (optional):   Select groups... ▼   Clear selection

                       Passenger transport   ✕

Groups filter ▼   All groups selected

Search for reminders   Filter ▼   Sort by: Reminder Name ▼   Report ▼   Manage types   Add reminder

Maintenance Reminders 🔖

Maintenance reminder	Maintenance type	Frequency	Repeats	Assets added
Battery replacement - Tr... East	Battery	Every 36 months	Yes	2
Oil change (medium-duty)	Oil change	Every 3 months or 3107 mi Or 3000 hrs	Yes	1
Tire Rotation	Tire rotation	Every 3 months or 3000 mi Or 150 hrs	Yes	0

Other improvements

- Added "Geotab" to submenus under **Getting Started & Help** to better identify the contact source for Live Chat, Support tickets, and training tickets.

- Updated "Exceptions report" on the Security clearance page to "View exceptions", and prevent users without this clearance from viewing them on the Map.

- Updated the sorting order on the **Install Logs** page to display oldest to newest, show changes in bold, and improve "empty" states (Feature Preview).

- Updated **Replace selected devices** feature to include a reason, and a field for shipping address.

- Renamed "segment" to "zone" in Public Works route completion when importing to a spreadsheet. Also added a statement indicating the default pass count is two.

- **Public Works Route Completion routes can now be imported in Excel file format**

AT&T Fleet Management/ Drive SDK and Add-In updates

General SDK updates
- Changed the software version naming convention to use three parts (e.g. 6.0.0) from four parts (e.g. 2104). To learn more, click <u>here</u>.

- Fixed an issue in which the NuGet package API.SessionId property generates an InvalidOperationException, if accessed before it is assigned.

- The AT&T Fleet Management **NuGet package** no longer includes a reference to Newtonsoft.json.

- Increased **media file size limits** to 50 MB for video and 10 MB for images.—

- Added **CanadaNorthOf60CycleOneTeam** and **CanadaNorthOf60CycleTwoTeam** to the rulesets.

- The **MyAdmin SDK** is now available from <u>https://geotab.github.io/sdk/.</u> All pages are in the process of being converted to Markdown format.

- Added Wifi hotspot capability, with Interface to configure hotspot settings on telematics devices.