

AT&T Fleet Management platform update release note

What's New in AT&T Fleet Management platform – 2104 Release

Published March 2022

General

New data retention policy for inactive databases

At AT&T Fleet Management, we are committed to protecting your data and safeguarding your information. This includes a robust Data Retention Program, and a routine purge schedule for information that is no longer being used.

The following are conditions of the AT&T Fleet Management Data Retention Program:

- All Customer data must be purged in accordance with AT&T Fleet Management's data purge schedule, once they leave AT&T Fleet Management.
- Data for Customers who continue to do business with AT&T Fleet Management will be retained indefinitely, unless removed by the Customer (using tools available in System Settings), or to mitigate system performance issues.
- Data for Resellers who leave AT&T Fleet Management will be retained for two years (including their Customer's data), or in accordance with their contract. After two years, the data will be permanently purged.

*** NOTE:** Exceptions will be made in certain circumstances.

For this release, a AT&T Fleet Management database will be permanently deleted after two years of inactivity. Inactivity is defined by the following conditions:

- None of the devices in the database are active from a billing standpoint.
- The last valid GPS record, or engine data that is older than two years.
- If there is no last valid GPS record, AT&T Fleet Management will investigate upon the first audit.
- AT&T Fleet Management will send email notifications to the database Administrator(s) prior to deletion, using the following intervals:
 - 1 year prior to deletion
 - 6 months prior to deletion
 - 73 days prior to deletion

Your database, **abc_company** has been inactive for some time. We will continue to maintain your database until it reaches the end of its retention period **2021-09-27 UTC**.

If you do not want to keep your database active, no action is required on your part. We will notify you before the database expires, and is removed.

If you do want to keep your database active, please contact your Reseller/Partner or speak with [Geotab Support](#).

[GEOTAB COMMUNITY](#)

Additional Support
For information on how databases are removed, please read our [Product Guide](#), or our article on [database deprecation](#). For questions about your account, please contact your Reseller/Partner.



*** NOTE:** In order for an Administrator to prevent deletion, a device with an associated Rate Plan must be added to the database, or a request made to AT&T Fleet Management Support to extend the retention period.

Bookmarks

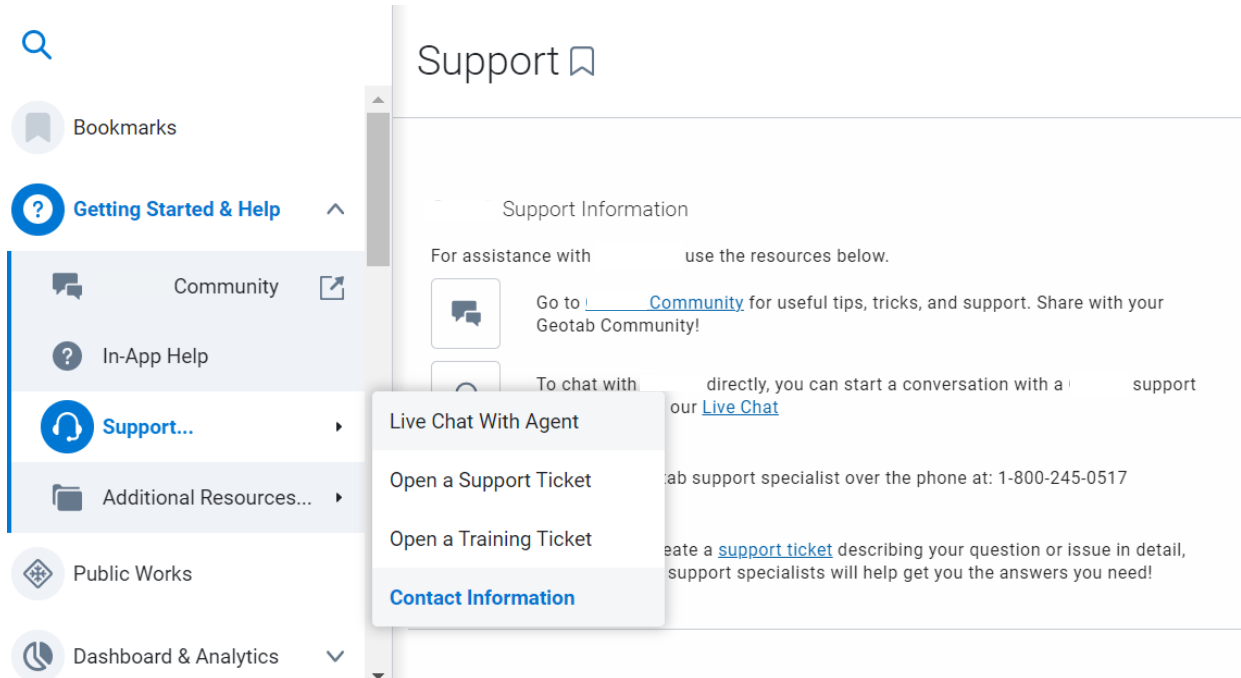
For faster access to your favorite features, users can now bookmark up to four pages in AT&T Fleet Management.

*** NOTE:** Bookmarks are stored within individual user profiles. Creating bookmarks in AT&T Fleet Management will not add bookmarks for other users in your database.

A screenshot of the AT&T Fleet Management web application. The top navigation bar is dark blue with a "Groups filter" dropdown set to "All groups selected", a search icon, a notification bell, and a user profile for "johnsmith@abcco.com" with "abcd_fleet" below it. Below the navigation bar is a light blue toolbar with a search input field, "Options", "Sort by: Date", "Filter", "Add", "Print", "Transfer", and "Report" buttons. The main content area shows a sidebar on the left with a list of menu items: Bookmarks, Getting Started & Help, Dashboard & Analytics, Map, Vehicles & Assets, Activity (highlighted in blue), Engine & Maintenance, Zones & Messages, Rules & Groups, and Administration. The main content area displays "HOS Logs" with a bookmark icon.

Improved Contact Information

To help you get the information you need, we have updated our Support feature with quick links to resources like the AT&T Fleet Management Community, Live Chat, and two ways to connect with AT&T Fleet Management Support. For users who work with AT&T Fleet Management Partners, detailed contact information is also displayed.

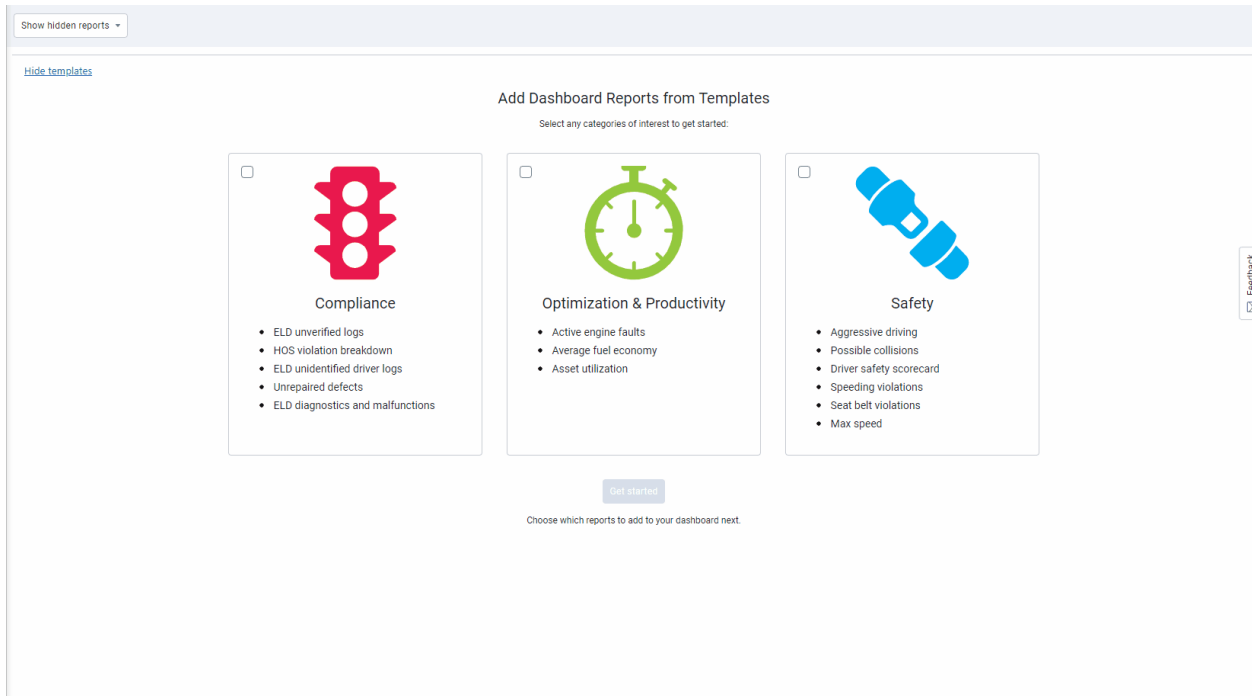


Dashboard

Dashboard wizard

The Dashboard wizard is now out of Feature Preview and available for all users. Whether you are a new or an existing Customer looking to improve fleet operations, our new Dashboard wizard can help you get started in three easy steps. Simply choose your pillar of interest, select your reports, then choose your audience. We will do the rest! Report settings can be changed any time by going to **Administration > Report Setup > Dashboard**.

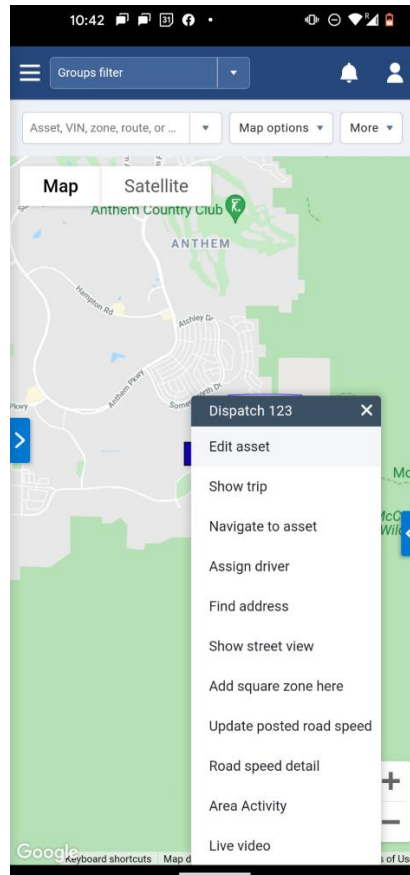
*** NOTE:** Only users with **Company Group** access, and the appropriate permissions to set up reports can view the Dashboard wizard.



AT&T Fleet Management mobile app

New mobile navigation feature

Users of the AT&T Fleet Management mobile app can now use the Map app of their choice, directly from AT&T Fleet Management, when navigating from one destination to another. Fleet Supervisors will find this feature useful for site-to-site visits, or routine checks and maintenance assistance on other vehicles.



Rules

EV rules are out of feature preview

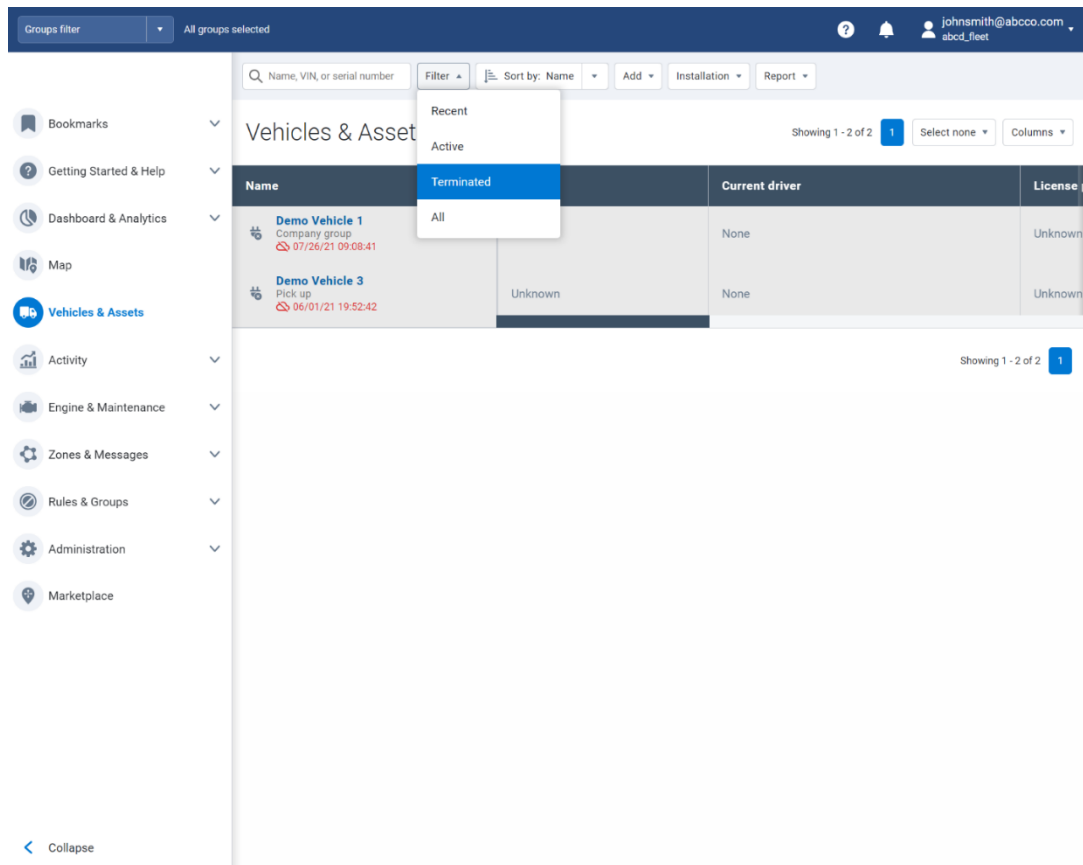
The following EV rules are out of feature preview, and now available to all users on the **Rules > Sustainability** page. We work hard to create features and products that make sense for your business, and your feedback is an essential part of the process. We would like to thank all of our Customers who tested the new rules and provided their feedback.

- EV Low Charge
- EV Enters Charging Zone with Low Charge
- EV Exits Charging Zone with Low Charge
- EV Done Charging

Assets

Renamed Show button to Filter with added functionality

For consistency across the application, we have renamed the Show button to **Filter**. We also added an option to filter "Terminated" devices that are no longer associated with a Rate plan. This is helpful for fleet managers who want to monitor billing and device communication status.



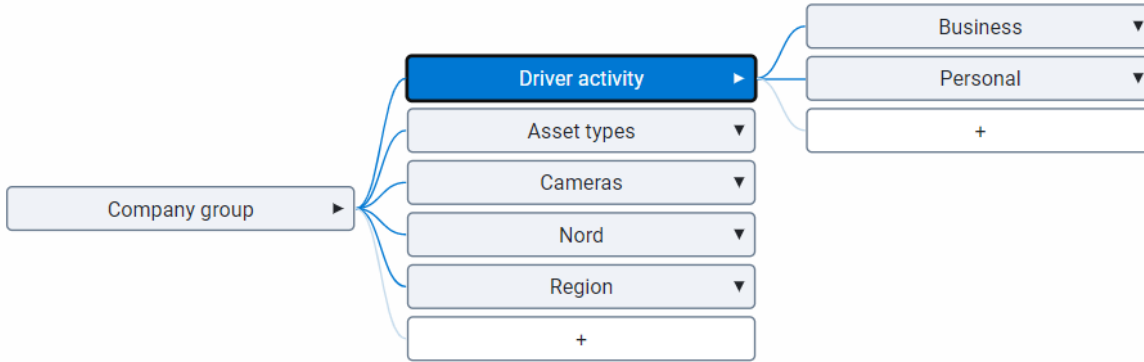
The screenshot displays the 'Vehicles & Assets' section of a fleet management application. The interface includes a sidebar with navigation options like 'Bookmarks', 'Getting Started & Help', 'Dashboard & Analytics', 'Map', 'Vehicles & Assets', 'Activity', 'Engine & Maintenance', 'Zones & Messages', 'Rules & Groups', 'Administration', and 'Marketplace'. The main content area shows a table with columns for 'Name', 'Current driver', and 'License plate'. A 'Filter' dropdown menu is open over the table, showing options for 'Recent', 'Active', 'Terminated', and 'All'. The 'Terminated' option is highlighted in blue. The table lists two vehicles: 'Demo Vehicle 1' (Company group, 07/26/21 09:08:41) and 'Demo Vehicle 3' (Pick up, 06/01/21 19:52:42). Both vehicles have 'None' for the current driver and 'Unknown' for the license plate. The interface also shows search and filter controls at the top, including a search bar for 'Name, VIN, or serial number', a 'Filter' button, and a 'Sort by: Name' dropdown.

Name	Current driver	License plate
Demo Vehicle 1 Company group 07/26/21 09:08:41	None	Unknown
Demo Vehicle 3 Pick up 06/01/21 19:52:42	None	Unknown

Groups

New Driver activity group

Driver activity is a new built-in group that allows drivers to classify their activities as Business or Personal. Business and Personal subgroups cannot be modified or deleted. In a future release, this feature will be expanded to include the ability to classify trips in either category as well.



Global reporting groups

For better visibility into company assets, members of a group can choose to share assets with non-members, without having to provide full membership to the group. While group members maintain control of the assets, non-members in the same database can see what type of assets are in the group (e.g. Generators), without having to access them from their local reporting group. This feature is useful for companies who promote transparency, and want to share data with all users, without having to provide full access to modify that data.

Group Edit

Child of: **Driver activity**

Name:

Visible to all users: On Off

Description:

Color:

Reports

New built-in report for Trip Categorization

Trip Categorization is a new built-in group under the Trip Detail type that allows drivers to classify their activities as Business or Personal. Fleet Managers will find this report useful for tracking day-to-day fleet operations.

*** NOTE:** For this release, the ability to classify driver trips as business or personal is not yet available. Stay tuned for more updates as this feature evolves.

Other updates

- Added a new column for Provider Product description to the Fuel Fill-Up reports.
- Added an entry to the audit log for the following conditions:
 - Engine data is updated by a user, e.g. updating odometer readings or engine hours.
 - Changes are made to measurement profiles on the User Edit page.
- Added the ability to revert to the previous stop order after a set of stops have been optimized.
- Added support for bulk importing unplanned maintenance events.
- Added support for the new advanced groups filter in reprocess requests.
- The Material Management report and associated rules are out of feature preview and now available by default!
- Added pagination to the Users page.
- Updated pagination on the Zones page to match the Vehicles & Assets and Users pages.
- Updated canned message responses for consistency between MyAT&T Fleet Management and AT&T Fleet Management Drive.
- The Public Works Route Completion feature and the Public Works Route Completion report are out of Feature Preview and now available by default.
- Routes can now be imported in both .CSV format and Excel format.

Introducing the Community

AT&T Fleet Management is pleased to announce the launch of Geotab Community. The Geotab Community is a platform that will connect Partners, Resellers, Customers and AT&T Fleet Management staff to ask questions and share their experiences.

Highlighted Benefits:

- A platform to provide robust, world-class support to customers

- A way to increase user satisfaction
- The ability to share expertise with others facing similar fleet challenges
- A platform to find answers and connect with experts
- The opportunity to influence future product

<https://community.geotab.com/>

SDK and Add-In updates

Device

- FuelTankCapacity will now throw an ArgumentException if the value is less than 0.
- The DevicePlans property will be removed from the object model in a future version. DevicePlans does not encapsulate billing information, so please use the DevicePlanBillingInfo property from this version forward.
- Added the DevicePlanBillingInfo property to replace the DevicePlans property. DevicePlanBillingInfo contains more billing information than DevicePlans.
- **DeviceStatusInfoSearch** — Fixed a bug that omitted the closestAssetLimit property when applying closestAssetLimit and resultsLimit together.
- **UserHosRuleSetSearch** — Fixed bug that applied the wrong date when searching for UserHosRuleSet using both "fromDate" and "userSearch.fromDate".
- **FuelTransaction** — Added the ProviderProductDescription property. This property requests the non-generic product description as described by the fuel card provider.
- **DutyStatusViolationType** — Added EwdRest, EwdWork, and EwdWorkExemption.
- **Errors** — Removed provider-specific details from exception messages when a relation violation exception occurs. The exception types returned have not changed.
- **Defect** — Added IsHidden and IsRequired properties.
 - IsHidden is a boolean value indicating whether a defect is hidden in the UI. Used to determine if “other” should be shown or not.
 - IsRequired is a boolean value indicating whether a defect must be signed off. Used to determine if the part must be explicitly marked as having defect(s) or not.