



Updating the version of RingCentral Softphone or Desktop App

Summary How can I update the version of my Softphone or Desktop App?

To update the version of the RingCentral SoftPhone or Desktop App installed on your computer, follow the steps below:

- RingCentral SoftPhone
- RingCentral Desktop App

• RingCentral SoftPhone

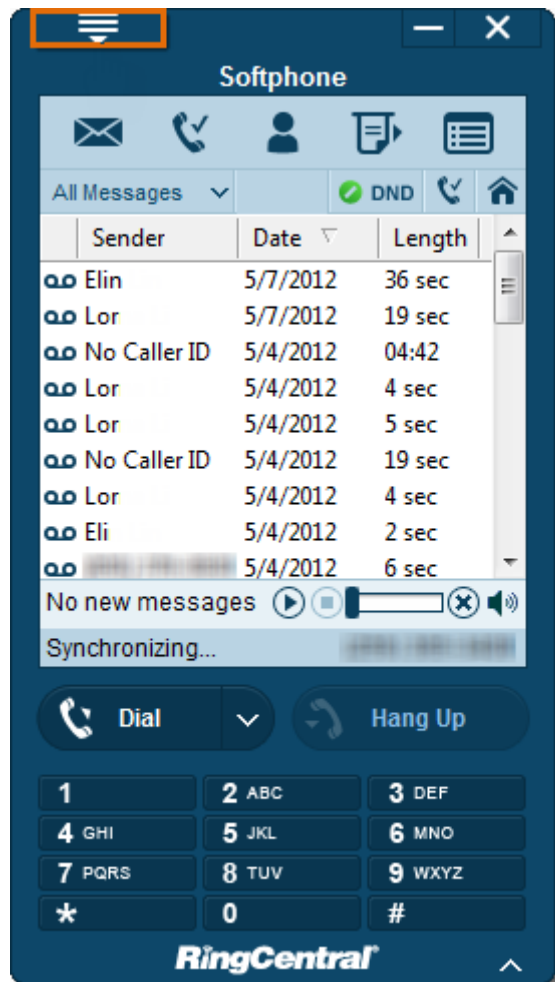
Step 1:

Launch the RingCentral Softphone.

Step 2:

Click **Menu**.

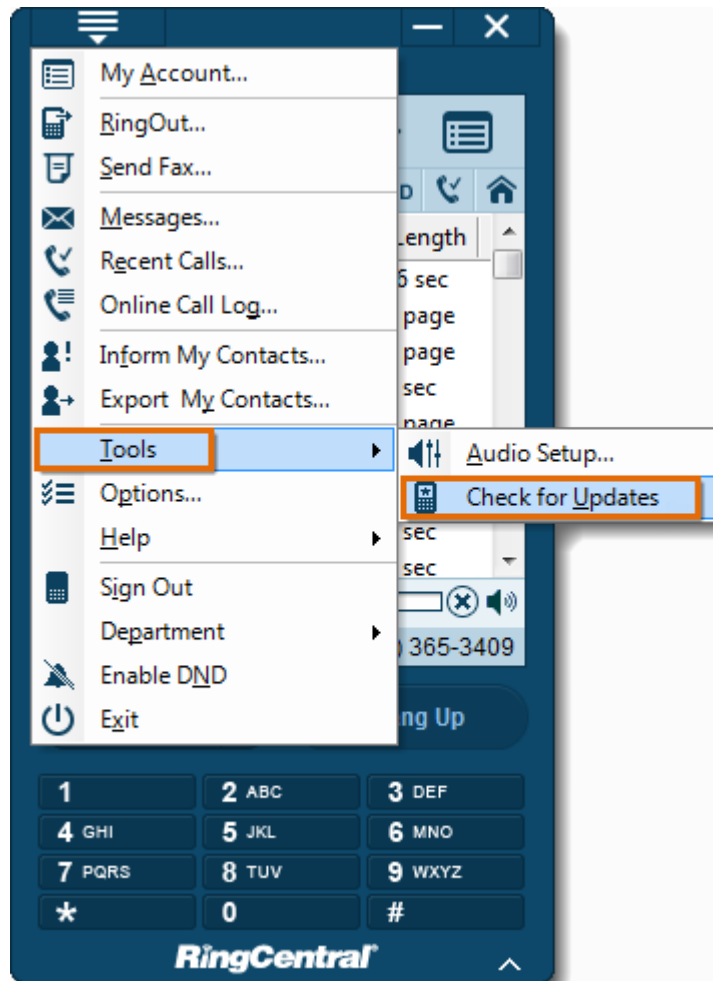
Details





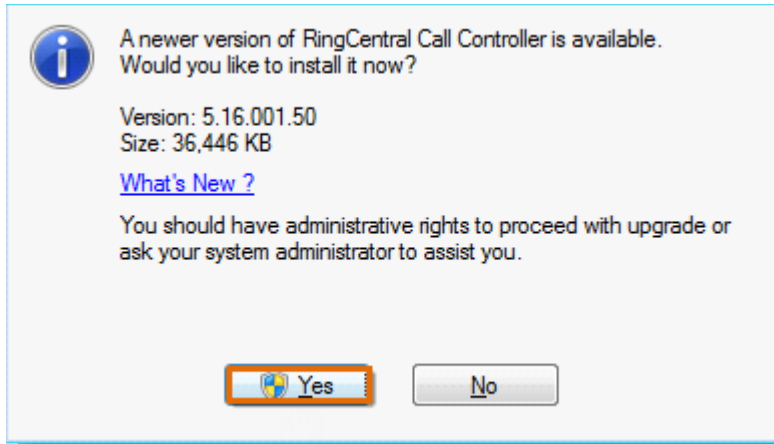
Step 3:

Select **Tools**, then click on **Check for Updates**.



Step 4:

A pop-up box will show you the version of RingCentral SoftPhone installed on your computer. You will also be asked if you want to install a newer version. Click **Yes** to begin the update, and then follow the onscreen instructions.



You have just updated the version of your RingCentral Softphone.

- **RingCentral Desktop App**

Step 1:

Launch the RingCentral Desktop App.

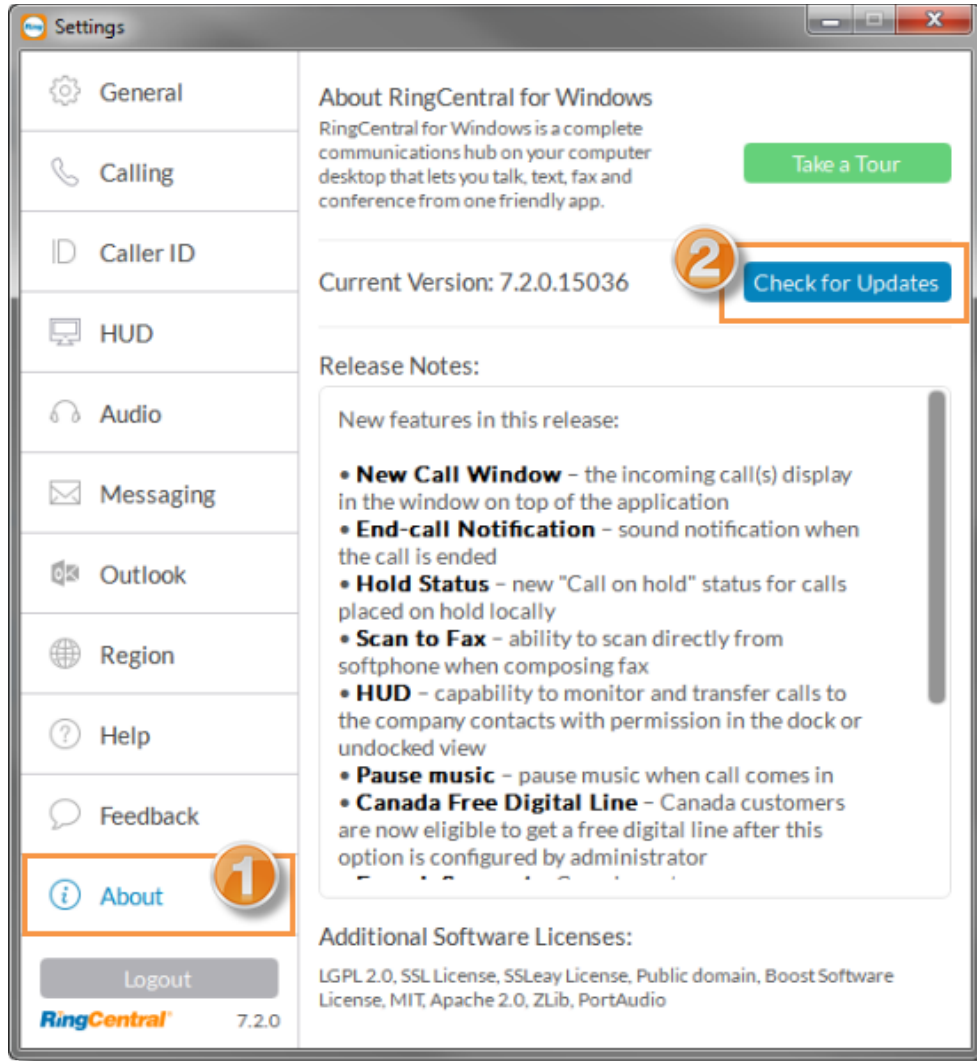
Step 2:

Click **Settings**.



Step 3:

Click **About**, and then click **Check for Updates**. If there is no update available, you will see a pop-up message saying that your RingCentral Desktop App is up-to-date. If there is a newer version, you will be asked if you want to install it. Just click **Yes** to update your RingCentral Desktop App to a newer version, and then follow the on-screen instructions.



You just updated the version of your RingCentral Desktop App.

Ranking