



# Enabling the new job/message/location notification using the Xora StreetSmart web application

1. Access the website at <http://streetsmart.xora.com>.
2. In the box below "Username:", enter your username.
3. In the box below "Password:", enter your password.
4. In the box below "Company ID:", enter your company's ID.
5. Click **Login**.

StreetSmart

Legal | Support

Login to start managing your account

Username:

Password:

Company ID:

Login

[Forgot password?](#)



6. Click **Administration**.
7. Click **Settings**.

The screenshot shows the StreetSmart web application interface. At the top left is the StreetSmart logo. The top right corner displays 'Welcome' and navigation links for 'Legal', 'Support', 'My Settings', and 'Logout'. Below this, it shows 'MAC demo account ( ) | Version: v18 (T2)'. A horizontal navigation bar contains tabs for 'Workers', 'Shifts', 'Jobs', 'Forms', 'Mileage', 'Locations', 'Alerts', 'Reports', and 'Administration'. The 'Administration' tab is highlighted in orange. A dropdown menu is open under 'Administration', listing options: 'What's New', 'Users', 'Devices', 'Groups', 'Roles', 'Job Types', 'Location Types', 'Geofences', 'Switch Setup', 'Settings' (highlighted in orange), 'Setup Wizard', 'Worker & Job Match', and 'Messages'. To the left of the main content area is a search box with a 'Jobs' dropdown and a 'Search' button. The main content area features a 'What's New' section with the heading 'The V18.5 Software Release is Complete'. Below the heading, there is a text box with instructions to clear the browser's cache. The text reads: 'For the best experience, we recommend that you clear your browser's cache. For detailed instructions refer to <http://www.wikihow.com/Clear-Your-Browser's-Cache>'. Below this, it states 'With this release we introduced several new features and functionalities.' and provides a link to 'Learn about What's New in StreetSmart v18.5'. A section titled 'New Release Features' lists four bullet points: 'Branding Changes - Xora StreetSmart is now ClickSoftware StreetSmart', 'Shift Updates - Easy access from the main menu, View all worker shifts and breaks in one place', 'Hours of Operation - More precise shift scheduling', and 'Job Enhancement - Now use Job description when creating job via Web Services or via Job Upload'. A section titled 'Get Training on New Functionality and Other Enhancements' includes the text: 'If you need additional training regarding the new enhancements or need questions answered please contact StreetSmart Support at (650) 314 - 6508.' At the bottom of the page, contact information is provided: 'Contact Support: 24x7 | [atssupport@xora.com](mailto:atssupport@xora.com) | (650) 314 - 6508'.



- 8. Hover over the “New Job/Message/Location Notification” line until the word “Edit” appears below the “Value” column.
- 9. Click **Edit**.

StreetSmart Welcome [Legal](#) | [Support](#) | [My Settings](#) | [Logout](#)  
MAC demo account ( ) | Version: v18 (T2)

Workers | Shifts | Jobs | Forms | Mileage | Locations | Alerts | Reports | **Administration**

Settings for Company

Communication | Custom Header | Hours of Operation | Jobs | Peripherals | Personalization | Reports | Security | Terminology | Timesheets1 | Timesheets2 | Tracking

Name	Description	Value
Communication Frequency (seconds)	This setting specifies how often (in seconds) a device initiates a requests for new data. Under normal circumstances, devices are automatically notified that new data is available and will download it immediately. This setting is used if notifications are not received. <b>Supported Platforms:All</b>	3600
<b>New Job/Message/Location Notification Enabled</b>	When this setting is set to <b>On</b> , a popup is displayed in the mobile application when a new Job, Location, Form, or Message is received.	Off <b>Edit</b> <a href="#">Overrides</a>
Notification Dialog Beep Frequency (Seconds)	The frequency to beep until a notification dialog is dismissed. A value of 0 disables periodic beeps.	0
Out-of-coverage Duration (Minutes)	Duration (in minutes) the phone may be out of contact with the server before notifying the user with a dialog. A value of 0 disables notification. <b>Supported Platforms:All</b>	120
Out-of-coverage Notification Frequency (Minutes)	The frequency to repeat the out-of-coverage notification dialog after the first notification. <b>Supported Platforms:All</b>	30



10. Click on the dropdown arrow to the right of “Value”.
11. Click **On**.
12. Click **Save & Close**.

The screenshot shows the StreetSmart Administration interface. The 'Administration' tab is active, and the 'Settings for Company' section is open. A table lists various settings, with the 'New Job/Message/Location Notification Enabled' setting highlighted. An 'Edit Setting Value' dialog box is overlaid on this setting, showing the name 'New Job/Message/Location Notification Enabled' and a dropdown menu with 'On' selected. The 'Save & Close' button is highlighted in orange.

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Notification Dialog Beep Frequency (Seconds)	The frequency to	0
Out-of-coverage Duration (Minutes)	Duration (in minutes) value of 0 disables <b>Supported Platf</b>	120
Out-of-coverage Notification Frequency (Minutes)	The frequency to <b>Supported Platf</b>	30